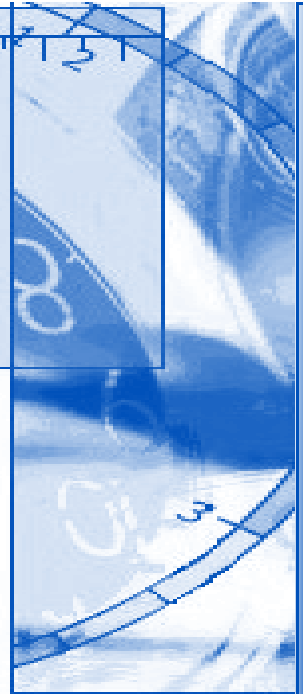




NEWTEST™ PROBE DATA SHEET



Newtest™ Probe is a Newtest™ product for monitoring the availability and performance of application services as experienced by the end user.

Located on a dedicated user workstation with its client applications, the **Newtest™ Probe** active agent monitors the entire delivery infrastructure from the workstation to the client application by running typical scenarios one by one.

Newtest™ Probe operates as a "virtual user".

HIGHLIGHTS

- ♦ **Objective:** offers an end-user perspective
- ♦ **Autonomous:** local system functions include auto reboot and watchdog
- ♦ **Simple implementation**
- ♦ **Adaptable:** to any type of application service
 - **Newtest™ Probe interfaces with client applications on the user workstation:**
 - IBM mainframe
 - BULL mainframe
 - UNIX mainframe
 - Office applications, corporate messaging
 - In-house applications
 - ERP
 - SAP
 - Terminal Server applications (Citrix)
 - IP services
 - WAP
 - Videotext
 - SMS
 - Internet
 - Intranet
 - Audio-video streaming

Technical validation is required for all other types of application.

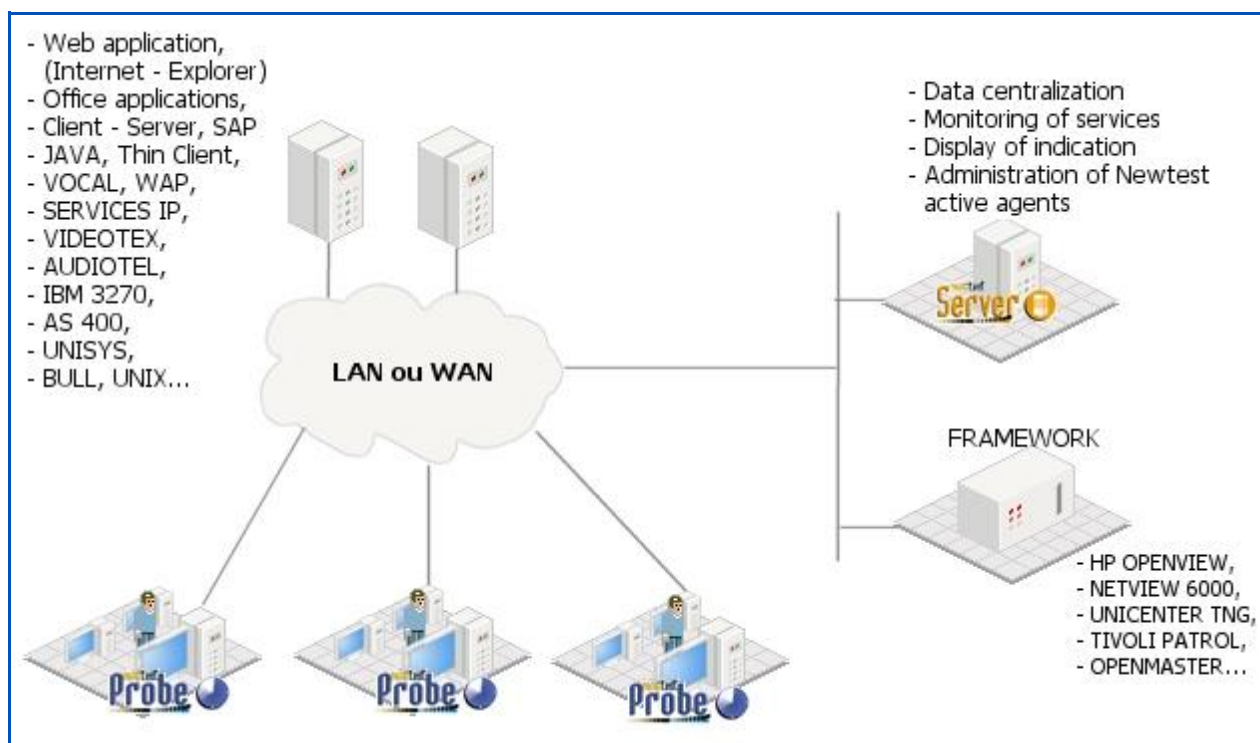
- **Capacity for a wide variety of telecom networks using RAS access: ADSL, PSTN, GSM, GPRS, etc.**

- ♦ **Open measurement system:** user-defined measurement points, thresholds, and more.
- ♦ **Continuous operation:** back-up system managed by Newtest™ Server
- ♦ **Scalable:** Newtest™ technology and organization ensure seamless monitoring of your present and future systems.

TYPICAL FEATURES AND FUNCTIONS

- Learning mode for automatic generation of scripts
- Transmission of measured and collected data to Newtest™ Server
- Notification of alarms via an HTTP data channel to Newtest™ Server or other media (e-mail, voice, SNMP traps, SMS, etc.)
- Recognition of commands from Newtest™ Server
- Automatic distribution and upgrading of software configurations by Newtest™ Server

EXAMPLE



TECHNICAL FEATURES

- Sequential execution of up to 12 scenarios in a single user queue
- An additional *system* queue for alarms
- Up to four client environments (defining the mode of communication)

REQUIRED CONFIGURATION

Dedicated PC running Windows NT WorkStation (version 4.0 or higher) or Windows 2000 Professional.

PC with a 350 MHz Pentium II processor and at least 256 MB Ram recommended for Windows NT and 2000.