

Professional Services For E-Health customers

E-Health Assurance assessment

Overview For the eHealth Suite user with an extremely dynamic environment, limited IT resources and a demanding customer base whose eHealth implementation is getting vital for running their IT operations or customer quality of service. This service will assess your current version of the eHealth suite. As an independent consulting company, we are comfortable to work with your current Concord provider, respect each other and work as a team.

Features The eHealth Assurance Assessment Service is for the eHealth Suite user with an extremely dynamic environment, limited IT resources, and a demanding customer base.

- *Identifies changes in the infrastructure*
- *Documents required changes or modifications*
- *Ensures that the customer measures what matters most to their end users*
- *Documents service quality that is tied to the customer's business objectives*

Benefits Netstart will help you optimise the investment in eHealth. Whether your current Concord administrators are too busy, out placed to other projects or left the company, Netstart helps to optimise the return on your eHealth investment. Other benefits are:

- *Planning for future growth of your eHealth system*
- *continued return-on-investment*
- *Reliable meaningful reports from eHealth suite*
- *Reduced time to implement for moves adds and changes in your eHealth environment*
- *Knowledge transfer on new product functionality for all licensed modules*

Deliverables Deliverables include but are not limited to:

- *Documented assessment of your eHealth implementation*
- *Implementation parameters*
- *List of potential modifications for the future*
- *On-Site Knowledge transfer to your e-health administrators*
- *Executive-friendly presentation to report the engagement*

*For additional information, please contact your Netstart Sales Representative or your Netstart healthcheck Reseller.
You can also visit our web site at www.netstartnl.com or call +31 (0)30 750 8825*

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